



MAVRIC Electronic Death Registration System

General Frequently Asked Questions (FAQs) for all Partners

Updated December 9, 2025

Note: Partner-specific FAQs are available in their respective training plan on the TRAIN MA eLearning management system at [TRAIN Massachusetts](#).

MAVRIC System

- **Why did Massachusetts switch from the Vitals Information Partnership (VIP) system to the MAVRIC system?**

The VIP system is over 10 years ago and became difficult to maintain and support. As part of its data modernization efforts, the Massachusetts Registry of Vital Records and Statistics (RVRS) transitioned from the outdated, paper-based VIP system to the more secure MAVRIC (Massachusetts Vital Records Information Collaborative) system for processing death registrations. The new MAVRIC module for birth registrations is in development.

MAVRIC provides streamlined processes, increased functionality, and enables data partners to complete processes online 24 hours a day, from a computer, tablet, or phone. MAVRIC eliminates cumbersome manual documentation and a reliance on fax or phone calls or self-generated written emails, as with the VIP system. Other MAVRIC features include a much more robust search capability and a built-in, automatic notification and emailing system.

Additionally, MAVRIC is better equipped to prevent identity theft and breach of personally identifiable information and is a more secure and a more cost effective system.

MAVRIC Features

- **How far back can we search death records in MAVRIC?**

Funeral directors, medical certifiers, medical facility staff, and medical examiners can search for death records related to their facilities. Clerks and burial agents can search for records for cities/towns they represent.

Records in MAVRIC go back to September 2014. You need to contact RVRS for access to records prior to this.

- **Does MAVRIC have a way to search for established users in the system to message?**

Yes. MAVRIC has a messaging feature, including system messages and email, that includes the ability to search for specific users, allowing for easy accessibility.

- **How robust is the MAVRIC record search capacity?**

MAVRIC has a very robust search capacity. The user will be able to search by incorporating additional parameters such as names of family members, informant, funeral director, medical certifier, and the clerk/registrar who registered the record. Another feature is the system's capability to automatically search against AKA (also known as) entries when looking for a death record using the decedent's name, increasing the likelihood of finding a match.

- **Am I required to go into messages daily before I go into life events to complete a case?**

No. However, it would be a good habit. In addition to these messages waiting in the system, users will also receive an email about them.

- **Who can start and edit a death record?**

Enrolled users of the following types may start and edit a record in MAVRIC: RN/NP/PA pronouncers, funeral directors and staff, medical certifiers and medical facility staff, and the Office of the Chief Medical Examiner. In the rare instance where there is no funeral director associated with the record, the city/town clerk can start a death record.

- **Is the fax attestation available if a medical certifier is not enrolled in MAVRIC?**

The fax attestation has been replaced with a new process called the non-electronic attestation. Funeral directors and medical facility staff can still complete records for medical certifiers, and a medical certifier must still review the completed record and certify it.

In MAVRIC, **faxing is replaced with email** between funeral homes and medical facilities enabled through the non-electronic attestation process. MAVRIC includes built-in email functionality to support this transition, so users can seamlessly send and receive information. The completed document/s can be scanned and uploaded directly into MAVRIC as an attachment to the record. As mentioned below, RVRS will be discontinuing non-electronic certification in the next year so medical certifiers are encouraged to enroll in MAVRIC now.

- **Do medical certifiers need to be enrolled in MAVRIC?**

Yes, as part of an extensive modernizing effort, RVRS plans to discontinue paper-based certification called non-electronic certification of death records in the next year. We strongly encourage medical certifiers and their staff to enroll in MAVRIC now before the discontinuation. It takes about 5 minutes to create an account and profile: [MAVRIC New User Enrollment Guide](#).

- **How do I attach a document in MAVRIC?**

The MAVRIC application allows for documents to be uploaded into the system as an attachment versus faxing in the VIP system. For instance, in non-electronic certification, a form is emailed to the certifying provider, filled out and signed and can be scanned and added to the record. The attachments link is located in the “Death Registration” menu below the “Other Links” section and can be used by the medical facility staff or the funeral director to attach documents to the death record.

- **How will MAVRIC communicate that a death record needs attention?**

For users enrolled in MAVRIC, the system will send them a notification via email and via the internal message feature when a case is assigned to them. A user can also monitor their work queues periodically for cases that need attention.

- **Do we need to capitalize our entries in MAVRIC?**

No, full capitalization is not required by MAVRIC. Data entered into the system should follow standard capitalization rules.

- **Will cemeterians utilize MAVRIC to certify dispositions?**

No. Cemeterians are not currently using MAVRIC. The cemeterian’s role will be added to a future release of MAVRIC. More information will follow once we have a timeline.

OTHER VITAL EVENTS AND MAVRIC

- **I understand that birth registrations won’t be part of MAVRIC until 2026. Will we still use VIP to register births and MAVRIC to register deaths?**

Yes. While the MAVRIC electronic death registration system launched in 2025, the **birth** registration module is planned for 2026. This means that births data and registration partners will continue to use the VIP platform for all birth registrations. As we near the launch of MAVRIC for births, training and system enrollment information will be available.

- **What about fetal death certificates, will they become electronic?**

Yes. Fetal deaths are being implemented in MAVRIC and will become electronic in 2026.

- **Will city/town clerks be able to use MAVRIC to record and register a marriage record?**

Yes. The electronic marriage module will be implemented in 2026.

QUESTIONS

- For additional questions regarding MAVRIC, send an email to: RVRSCommunications@mass.gov