

# Massachusetts Department of Public Health



**Registry of  
Vital Records  
and Statistics  
(RVRS)**

## **Massachusetts Vital Records Information Collaborative (MAVRIC)**

### **Electronic Death Registration System: Training and Preparation Webinar for Funeral Directors**

*November 2024*

# Webinar Overview & Housekeeping

## Overview

- MAVRIC status & training program overview
- Recorded MAVRIC demonstration
- Live Q&A
- Practice training site (the sandbox)

## Housekeeping

- Everyone is muted
- Questions can be typed into the chat box at any point
  - We'll review them during the Q&A
- Access to slide set
- Webinar & training survey

# MAVRIC Status

- MAVRIC is the state's new, modernized system for vital events
  - Replaces existing Vitals Information Partnership for death registration
  - Streamlined processes, enhanced functionality & reduced paper workflows
- Working with all data partners across the death registration process for timeliness, data accuracy, and efficiency
- MAVRIC death registration launch moving to December
  - Code issues identified and being resolved
  - High confidence in our technical team to assure a smooth launch
  - Births/fetal deaths timeline still on track for early 2026 launch

# MAVRIC enrollment

- Enrollment for death registration significantly streamlined – no Virtual Gateway!
  - Current VIP users (since July 2022) will have their profiles migrated to MAVRIC
    - MAVRIC URL and Log In information will be provided
  - New Users will be given instructions
    - Account Set up and MAVRIC enrollment

An official website of the Commonwealth of Massachusetts [Here's how you know](#)

Mass.gov | Registry of Vital Records and Statistics

The Registry of Vital Records and Statistics (RVRS) manages the statewide vital records system, collecting, preserving, and making records and data available to the public, researchers, and local and state public health programs.

MAVRIC is the next generation of RVRS's vital records and statistics system to streamline all vital events across all local, state, federal, and private entities that contribute to the process. To complete a vital records process, a user will need to have approved access to MAVRIC.

**Note:**

1. All MAVRIC users will need to create a new user account with login.mass.gov and set up multi-factor authentication.
2. When setting up your login.mass.gov account, for users that have logged in to VIP since **July 1, 2022**, please be sure to use your first name, last name, and email address you used to set up your VG/VIP account. This will allow you to start using MAVRIC workflows without further enrollment prompts.
3. For users that have **NOT** logged in to VIP since **July 1, 2022**, you will have to complete the full MAVRIC enrollment process. Please follow the prompts in the application.
4. For additional information, updates, and technical guides go to [MAVRIC | Mass.gov](#)

[ACCESS MAVRIC](#)

**Disclaimer:** Only use as intended.

**How To Get Help:**  
RVRS Official Website: [Registry of Vital Records and Statistics | Mass.gov](#)  
MAVRIC Information: [Electronic Death Registration System Update | Mass.gov](#)  
Online Training: [TRAIN \(Training Platform\) | Mass.gov](#)  
Phone: 617 740 2600  
MassRelay: 711  
Email: [RVRSAccounts@mass.gov](mailto:RVRSAccounts@mass.gov)

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# MAVRIC Training Resources - Flexible Training Tools

- Suite of on-demand *Role-Specific* learning tools posted on TRAIN MA to access & review anytime at your convenience, 24/7, including:
  - Instruction & Quick Start Guides
  - Workflow video
  - FAQ's
  - Practice training site (aka “the sandbox”)
  - Review the [Summary of MAVRIC Training Program](#) doc for more details
- TRAIN MA e-Learning platform: [www.train.org/MA](http://www.train.org/MA)
  - Your account will have access to all training tools
  - TRAIN account questions? Email: [DPH-TRAINHelp@mass.gov](mailto:DPH-TRAINHelp@mass.gov)

# Setting the Stage for the MAVRIC Demonstration

- Demo organization:
  - Navigating the MAVRIC system
  - Funeral Director workflow
  - Non-electronic attestation
  - Amendments
- Workflow is very similar to VIP – biggest adjustment is new updated platform
- New messaging & starting amendments features
- MAVRIC is available 24/7 and compatible with desktop, laptop, tablet, and mobile phone

# Recorded MAVRIC Workflow Demonstration

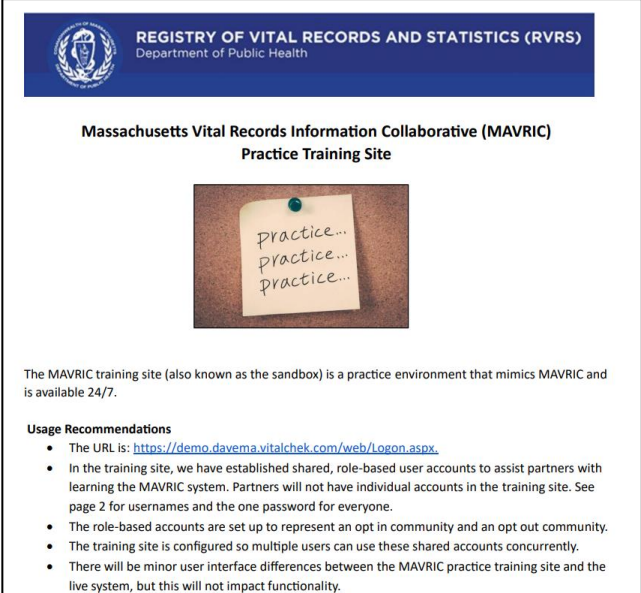
Presented by Gary Oneal, Project Manager at LexisNexus  
and MAVRIC Technical Expert

# Live Q & A

- Type your question/s into the chat box
- Questions answered by RVRS staff and technical experts
- We'll try to answer as many as possible in the time allotted
- MAVRIC FAQ doc regularly updated
- Introduction of panelists


# MAVRIC Practice Training Site (the Sandbox)

- Practice environment that mimics MAVRIC – available 24/7
- URL: <https://demo.davema.vitalchek.com/web/Logon.aspx>
  - “MAVRIC Practice Training Site” doc: URL, usage guidelines, role-specific usernames & password
- Need help getting started?
  - Refer to the appropriate instruction guide to help w/sandbox activities
- Never use actual SSN, use fictional information



**REGISTRY OF VITAL RECORDS AND STATISTICS (RVRS)**  
Department of Public Health

Massachusetts Vital Records Information Collaborative (MAVRIC)  
Practice Training Site



The MAVRIC training site (also known as the sandbox) is a practice environment that mimics MAVRIC and is available 24/7.

**Usage Recommendations**

- The URL is: <https://demo.davema.vitalchek.com/web/Logon.aspx>.
- In the training site, we have established shared, role-based user accounts to assist partners with learning the MAVRIC system. Partners will not have individual accounts in the training site. See page 2 for usernames and the one password for everyone.
- The role-based accounts are set up to represent an opt in community and an opt out community.
- The training site is configured so multiple users can use these shared accounts concurrently.
- There will be minor user interface differences between the MAVRIC practice training site and the live system, but this will not impact functionality.

Review the [MAVRIC Practice Training Site doc](#) for more details.

# Where to go from here

## Training tools

- All training tools accessible from the “Learning Path” link in your TRAIN account: [www.train.org/MA](http://www.train.org/MA)

## MAVRIC webpage

- Look for updated info here: [www.mass.gov/MAVRIC](http://www.mass.gov/MAVRIC)

## Questions

- For TRAIN account questions: [DPH-TRAINHelp@mass.gov](mailto:DPH-TRAINHelp@mass.gov)
- For MAVRIC enrollment questions: [RVRSAccounts@mass.gov](mailto:RVRSAccounts@mass.gov)
- For general MAVRIC questions: [RVRSCommunications@mass.gov](mailto:RVRSCommunications@mass.gov)

# MAVRIC Go Live Support

## Go-Live Support

- Dedicated email
- Business hours live phone line
- Drop in virtual “office hours”
- More information to come

*We look forward to a successful MAVRIC transition and collaboration with all of you!*

*Please complete the survey by clicking the link in the chat and thank you!!!*