

Massachusetts Department of Public Health



**Registry of
Vital Records
and Statistics
(RVRS)**

Massachusetts Vital Records Information Collaborative (MAVRIC)

Electronic Death Registration System Refresher Webinar for Funeral Directors

May 2025

Overview & Housekeeping

Today's session:

- Benefits of MAVRIC
- MAVRIC Demonstration
- Q & A
- Support & Training Resources

Housekeeping

- Everyone is muted
- Questions can be typed into the chat box at any point
- Access to slide set

MAVRIC Benefits & Features

- MAVRIC electronic death registration system will launch Monday, June 2, 2025
 - Replaces existing Vitals Information Partnership for death registration
- ALL data partners have access to MAVRIC
 - Increase data accuracy and security
 - Streamlined, timely, and efficient death registration process
- Messaging feature allows contact with colleagues and data partners
- MAVRIC available 24/7 and compatible with laptop, desktop, tablet and mobile phone

MAVRIC for Funeral Directors & Staff

- Promoting MAVRIC online usage and enrollment:
 - Medical Certifiers
 - Medical Facility Staff
 - RN/NP/PA Pronouncers
- Automatic release and assignment of record to burial agent upon affirming record
- On demand printing of forms and burial permit
- Ability to initiate administrative amendments within MAVRIC

Setting the Stage for the MAVRIC Demonstration

- Funeral Director workflow demonstration
 - Work Queues & Messaging
 - Searching for records
 - Entering personal information, VIP vs MAVRIC
 - Electronic vs. Non-electronic certification
- Demonstration videos in TRAIN at [RVRS MAVRIC Training Plan for Funeral Directors](#)

MAVRIC Demonstration


- Conducted by Sr. Business Analyst

Discussion/Q & A


- Type your question/s into the chat box
- We'll try to answer as many as possible in the time allotted
- Introduction of panelists: RVRS staff and technical experts

MAVRIC Practice Training Site (the Sandbox)

- Practice environment that mimics MAVRIC – available 24/7
- URL: <https://demo.davema.vitalchek.com/web/Logon.aspx>
- Instructions and Usernames/Passwords on TRAIN: [MAVRIC Practice Training Site](#)
- Never use actual SSN, please use fictional information



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**Massachusetts Vital Records Information Collaborative
(MAVRIC)
Practice Training Site**

The MAVRIC training site (also known as the sandbox) is a practice environment that mimics MAVRIC and is available 24/7.

Usage Recommendations

- The URL is: <https://demo.davema.vitalchek.com/web/Logon.aspx>.
- In the training site, we have established shared, role-based user accounts to assist partners with learning the MAVRIC system. Partners will not have individual accounts in the training site.
- See page 2 for usernames and the one password for everyone.
- The role-based accounts are set up to represent an opt-in community and an opt-out community.
- The training site is configured so multiple users can use these shared accounts concurrently.
- There will be minor user interface differences between the MAVRIC practice training site and the live system, but this will not impact functionality.
- The practice training site will have a different log-on process than the production system. The real, go live system will use multifactor authentication, and more information will be provided closer to go live.
- Please use dummy information when practicing in the training site. Don't use real decedent information, especially social security numbers.
- Write down case ID numbers of any records you create and/or modify so you can ask any questions of the RVRS' technology team.
- Need help getting started? Please refer to the role-specific instruction guides to help with sandbox activities.

RVRS Help
Contact RVRS with any questions by email at RVRSCommunications@mass.gov

Where to go from here

Training tools

- All training tools accessible from the “Learning Path” link in your TRAIN account: www.train.org/MA

MAVRIC website

- Look for updated info here: www.mass.gov/MAVRIC

Questions

- For TRAIN account questions: DPH-TRAINHelp@mass.gov
- For MAVRIC enrollment questions: RVRSAccounts@mass.gov
- For general MAVRIC questions: RVRSCommunications@mass.gov

MAVRIC Go Live Support

Go-Live Support

- Dedicated support email
 - Includes after hours and weekend support
- Business hours live phone line
- Drop in virtual “office hours”
- More information to come

We look forward to a successful MAVRIC transition and collaboration with all of you!