

# Massachusetts Department of Public Health



**Registry of  
Vital Records  
and Statistics  
(RVRS)**

## **Massachusetts Vital Records Information Collaborative (MAVRIC)**

### **Electronic Death Registration System Refresher Webinar for City/Town Clerks**

May 2025

# Overview & Housekeeping

## **Today's session:**

- Benefits of MAVRIC
- MAVRIC Demonstration
- Q & A
- Support & Training Resources

## **Housekeeping**

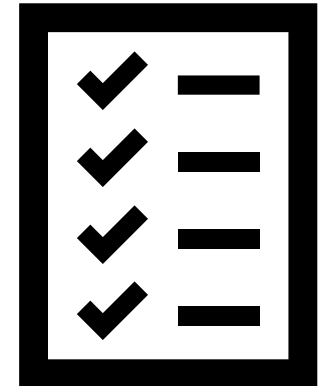
- Everyone is muted
- Questions can be typed into the chat box at any point
- Access to slide set

# MAVRIC Benefits & Features

- MAVRIC electronic death registration system will launch Monday, June 2, 2025
  - Replaces existing Vitals Information Partnership for death registration
- ALL data partners have access to MAVRIC
  - Increase data accuracy and security
  - Streamlined, timely, and efficient death registration process
- Messaging feature allows contact with colleagues and data partners
- MAVRIC available 24/7 and compatible with laptop, desktop, tablet and mobile phone

# MAVRIC for City/Town Clerks

- Register amendments within MAVRIC
  - NEW – funeral directors, medical facility staff, and medical certifiers can initiate amendments within MAVRIC
- NEW: Automatic assignment of registration number
- NEW: Occurrence Clerk registers the record
  - Residence Clerk to be notified upon registration



# Setting the Stage for the MAVRIC Demonstration

- City/Town Clerk workflow demonstration
  - Work Queues & Messaging
  - Occurrence Clerk & Residence Clerk workflows
  - Key VIP vs MAVRIC differences
- Full demonstration video with features and workflow in TRAIN at [City/Town Clerk Workflow 101 Demonstration](#)

# MAVRIC Demonstration

- Conducted by Sr. Business Analyst

# Discussion/Q & A


- Type your question/s into the chat box
- We'll try to answer as many as possible in the time allotted
- Introduction of panelists: RVRS staff and technical experts

# MAVRIC Practice Training Site (the Sandbox)

- Practice environment that mimics MAVRIC – available 24/7
- URL: <https://demo.davema.vitalchek.com/web/Logon.aspx>
- Instructions and Usernames/Passwords on TRAIN: [MAVRIC Practice Training Site](#)
- Never use actual SSN, please use fictional information



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Department of Public Health



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**Practice Training Site**

The MAVRIC training site (also known as the sandbox) is a practice environment that mimics MAVRIC and is available 24/7.

**Usage Recommendations**

- The URL is: <https://demo.davema.vitalchek.com/web/Logon.aspx>.
- In the training site, we have established shared, role-based user accounts to assist partners with learning the MAVRIC system. Partners will not have individual accounts in the training site.
- See page 2 for usernames and the one password for everyone.
- The role-based accounts are set up to represent an opt-in community and an opt-out community.
- The training site is configured so multiple users can use these shared accounts concurrently.
- There will be minor user interface differences between the MAVRIC practice training site and the live system, but this will not impact functionality.
- The practice training site will have a different log-on process than the production system. The real, go live system will use multifactor authentication, and more information will be provided closer to go live.
- Please use dummy information when practicing in the training site. Don't use real decedent information, especially social security numbers.
- Write down case ID numbers of any records you create and/or modify so you can ask any questions of the RVRS' technology team.
- Need help getting started? Please refer to the role-specific instruction guides to help with sandbox activities.

**RVRS Help**  
Contact RVRS with any questions by email at [RVRSCommunications@mass.gov](mailto:RVRSCommunications@mass.gov)

# Where to go from here

## Training tools

- All training tools accessible from the “Learning Path” link in your TRAIN account:  
[www.train.org/MA](http://www.train.org/MA)

## MAVRIC website

- Look for updated info here: [www.mass.gov/MAVRIC](http://www.mass.gov/MAVRIC)

## Questions

- For TRAIN account questions: [DPH-TRAINHelp@mass.gov](mailto:DPH-TRAINHelp@mass.gov)
- For MAVRIC enrollment questions: [RVRSAccounts@mass.gov](mailto:RVRSAccounts@mass.gov)
- For general MAVRIC questions: [RVRSCommunications@mass.gov](mailto:RVRSCommunications@mass.gov)

# MAVRIC Go Live Support

## Go-Live Support

- Dedicated support email
  - Includes after hours and weekend support
- Business hours live phone line
- Drop in virtual “office hours”
- More information to come

*We look forward to a successful MAVRIC transition and collaboration with all of you!*