

# Course Provider Request & Approval

### **Purpose:**

TRAIN users can request to offer content on TRAIN on behalf of a specific organization.

Course Provider requests must be reviewed and approved by administrators before they can begin posting content.

#### **Roles with Access:**

- Course Provider Requests
  - General TRAIN Users
- Course Provider Approvals
  - Course Approval Managers

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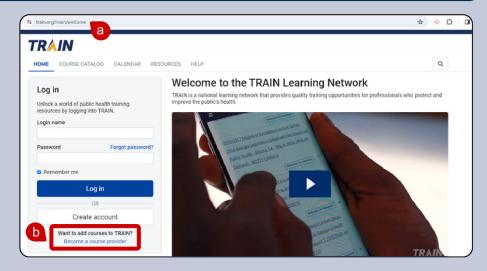


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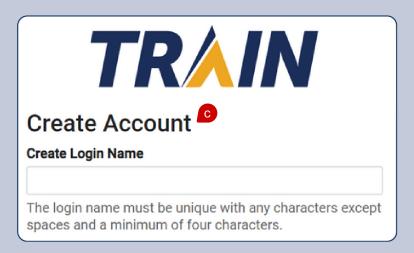
# Make a Course Provider Request without an Existing TRAIN Account

If you do not have a TRAIN account and want to become a Course Provider, follow these steps.

- (a) Go to <u>www.train.org</u>. This will take you to the TRAIN Welcome page.
- (b) Click the **Become a Course Provider** link located below the login box.



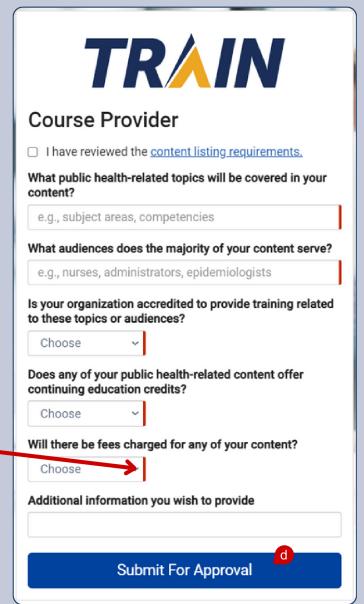
(c) Create a TRAIN account. View the <u>How to create a TRAIN account</u> and the <u>How to complete your TRAIN profile</u> user guides for more details.



(d) Fill in the required information about the course content you want to offer through TRAIN and click the blue Submit For Approval button.

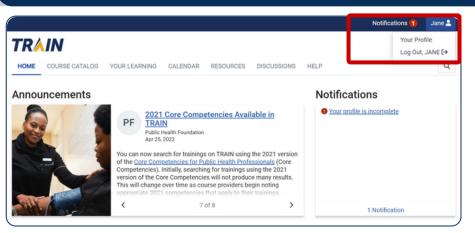
View Step 3 for more details.







# Make a Course Provider Request with an Existing TRAIN Account



If you already have a TRAIN account and want to become a Course Provider, follow these steps.

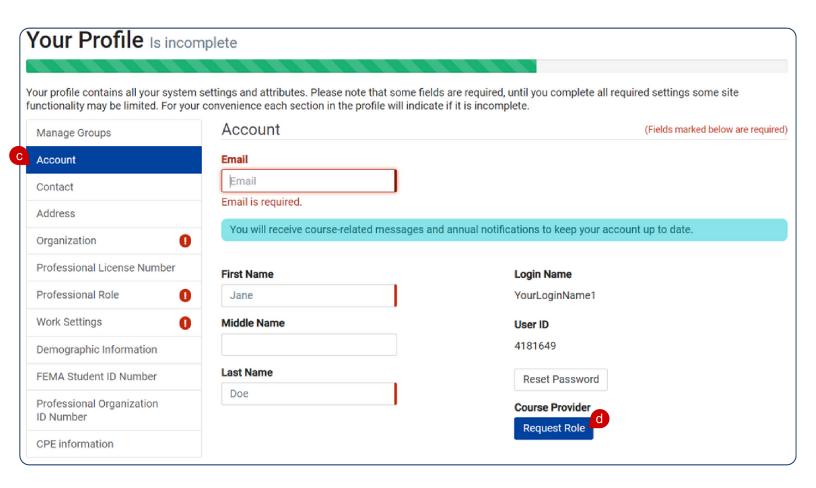
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(a) Click on your name in the upper right hand corner of the TRAIN homepage.



- **(b)** Click the **Your Profile** option in the dropdown menu.
- (c) Click the **Account** tab in the dashboard located on the lefthand side of the screen.
- (d) Click the blue **Request Role** button located in the lower right hand corner.





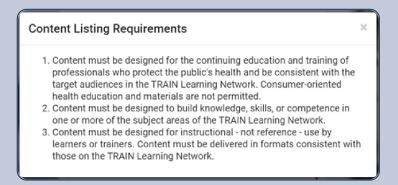




# Fill Out Your Course Provider Request Details

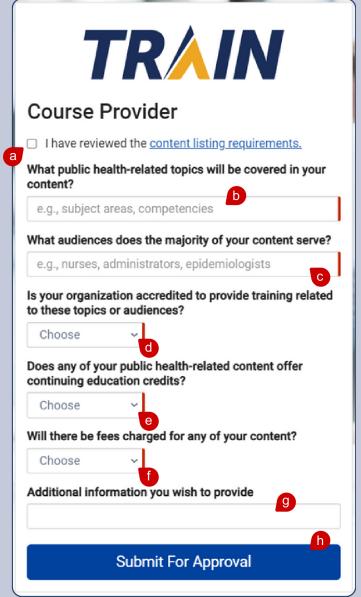
Fill in the requested information about the course content you want to offer through TRAIN.

(a) Check the box next to the <u>content listing</u>
<u>requirements</u> after you have clicked on the link and
reviewed them.



- **(b)** Describe your content's public health-related topics here.
- **(c)** Describe the audience your content serves here.
- (d) Select **Yes** or **No** from the dropdown menu about whether your organization is accredited to provide training to the topics and audiences you listed above. If Yes, provide the name of the accreditation.
- (e) Select **Yes** or **No** from the dropdown menu about whether your content offers continuing education credits. If Yes, specify the credit types.
- (f) Select **Yes** or **No** from the dropdown menu about whether there will be a cost associated with your content.
- (g) Provide any additional information you want Course Provider Approvers to know about your content here.
- (h) Click the blue **Submit for Approval** button.
- (i) You can edit your course provider request and view your approval status under the **Account** tab of **Your Profile**.

You will receive an email notification from TRAIN when your course provider request is Approved or Denied.







# Manage Course Provider Requests

Admin

Organizations

Add organization
Find & edit organizations

Add organizations

Course Providers
All Other Approvals

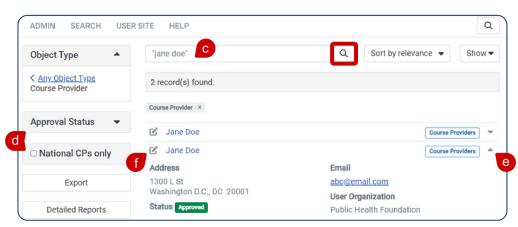
Follow these steps to access and review course provider requests.

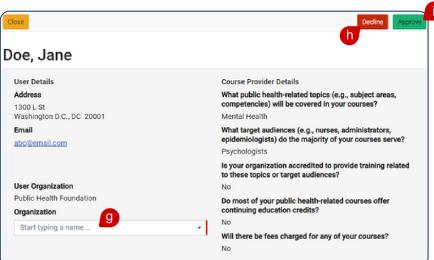
view course provider requests.



- (a) Go to the Admin menu.
- **(b)** Click on the first <u>Course Providers</u> link in the Approvals tile.

- (c) Type a course provider candidate's name into the search bar and click the magnifying glass or press the 'Enter' key on your key board.
- (d) You can refine your search by Approval Status or by National Course Providers using the filters on the left hand side of the screen.





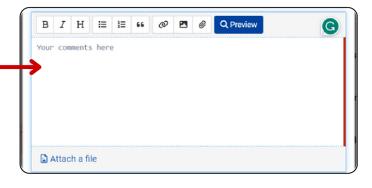
- (e) Click the arrow to view the course provider request details at a glance.
- (f) Click the **pencil** icon to view and manage the course provider request.
- (g) Type the organization into which the course provider requestor belongs here. If the organization does not exist, view the <u>Course Provider Organization</u> <u>Management</u> user guide to learn how to create the necessary organization.
- (h) To decline a Course Provider request, click the red Decline button.

You can send them a message here.

(i) To approve a Course Provider request, click the green **Approve** button.

The requestor will receive an email updating them about their course provider status.

A blue banner will appear at the top of the screen confirming the approval.



Jane Doe has been approved as a Course Provider for Public Health Foundation

